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ARTEMEDIA, Munich marketing | communication | eventmanagement

Strengths and Achievements of India for Ayurveda in Germany and Europe

Items

- German Health Market and its Diversification
 Market Sectors of Ayurveda in Germany & Europe
- Actual Situation of Ayurveda in Germany
- Proposals for Promotion Topics & Strategies

German Health Market Potential

Total Expense 2005* in Billions Euro 239.4 / Rs.13,406.4

Among these spent in

- Doctor Studios Euro 57.4 / Rs.3,214.4
- Pharmacies Euro 34.8 / Rs. 1,948.8
- Hospitals Euro 62.1 / Rs. 3,477.6
 - + Prevention / Rehabilitation Euro 7.2 / Rs. 403,2
- Research Euro 2.7 / Rs. 151,2

Contribution of Health Insurances

- Private: Euro 22 / Rs. 1,232
- Public: Euro 135,9 / Rs. 7,610.4
- Destatis (Federal Authority of Germany for Statistics)

Diversified German Health Market Potential

OTC Products Billions Euro 4¹ / RS. 224 84% distributed by pharmacies

Clients Profiles² 36 % exclusivly buy in Pharmacies 40% buy in Drug Stores, Health Food Shops, Supermarkets or Discounters + 24% are open minded towards OTC products not distributed by pharmacies

36% regularly use Food Supplements

Without advise from Doctor, Phamacist or Nutrition Expert 45% refuse Food Supplements

¹Corfina AG, 2006 ²Health Care Monitoring 2006

Health Awarness in Germany Market & Clients Profile

Market Volume : Request = Billions 60 : 76¹

 Anual Plus for Prevention, Alternative Medicine, Wellness, Sport, Healthy Food: 6 %

Growth per Year:

- 10% Private Expense for Health Prevention
- ♦ 8% Healthy Food
- ♦ 8% Health Tourism (until 2010)

¹Roland Berger Consultants, published 07/07



Germany is the largest market in Europe for organic and ecological products

Reasons: Request for healthy food and Wellness

Investigation from German Wellness Association in 2007

Requests towards GWA Quality control / safety (58%) Independent Information Center (51%) Engagement in Health Projects (21%) Largest Chances of Market Increasing ♦ Medical Wellness Quality control / safety Prevention by Wellness A Nutrition

Web-Contacts looking for "Ayurveda in …"

♦ > 1.000.000
 USA (2.330.000), India (2.180.000)
 UK (1.340.000), Germany (1.160.000)

 ♦ > 500.000

 France (990.000), Austria (851.000), Switzerland (723.000)

 < < 500.000
 <p>Italy (451.000), Portugal (439.000), Great Britain (274.000), Hungary (148.000), Russia (97.800), Spain (70.400)

How do German Clients know of Ayurveda today?

- Via Hotels & Travel Agencies
- Via Media

Newspapers, Magazines, Special Interest Publications, TV & Radio Broadcast Advertisement

- Via Internet
- Via Friends, who got in touch with Ayurveda

Market sectors of Ayurveda in Germany & Europe

Wellness Medical Wellness / Prevention Therapy Medicine

Diversified Market Sectors of Ayurveda in Europe & Germany

| Wellness | Products + Care & Services + Training + Information |
|-------------------------------|---|
| Medical Wellness / Prevention | Products + Care & Services + Training (Practitioners) + Information |
| Therapy | Products + Care & Services + Training Practitioners + Information |
| Medicine | Medicines + Doctor Studios / Clinics + Care & Services + Medical Training Doctors & Practitioners + Information © iris.huettner@t-online.de |

Client Groups of Ayurveda in Germany

For Products and Care & Services

- Distributors (Hotels, Pharmacies, Internet, Travelagencies, ...)
- Patients
- Individuals

For Trainings

 Wellness & Beauty Consultants, Nutrition Consultants, Therapists, Practitioners, Doctors, Pharmacists, Travel Agents

For Information about Ayurveda

- Distributers of Information (Media, Radio, TV, Internet)
- Individuals (Patients, Consumers)
- Wellness & Health Professionals (Travel Agencies, Hotels, Clinics, Doctors, Therapists)
- Wellness & Health Companies & Entities
- Societies / Associations
- Politicians

Actual Situation of Ayurveda in Germany

a) Products:

- Missing legalization of Ayurveda medical products (EU Directive and German law about medical products)
- Missing quality standards, known and recognized by German consumers
- Missing trust of German consumers into Indian Ayurveda products distributed without recognition by a known German distributer

b) Care & Services:

- Widely offered in hotels as wellness, mostly missing trained staff and application of authentic Ayurveda products
- Widely superficial understanding of wellness among German consumers
 - "I pay and order" or "I buy wellness" Hardly requested as medical treatments
- Existing few hotels offering authentic Ayurveda in Germany
- Less offers of Ayurveda medicine

c) Ayurveda Medicine:

- Missing knowledge among German consumers about Ayurveda as a system of holistic medicine
- Very few Ayurveda clinics in Germany
- Ayurveda medical products available only for doctors or declared as food supplements or cosmetics
- Only two Ayurveda doctor trainings recognized by German doctor chambers
- Only few Ayurveda doctors, mostly trained by short termed seminars
- Only few research projects about Ayurveda medicines by German doctors or pharmaceutical scientists
- Missing clinical studies about Ayurveda medicines, treatments and results recognized by German health entities

d) Information about Ayurveda

Asking "What is Ayurveda?" Answers Aloe Vera Vellness Massage Much Oil Expensive Comes from India Heavy Metals and Toxins in Products and Pills

What does all this show to us? What is the meaning of this?

There is hardly any knowledge existing in Germany (like in most parts of Europe) about what is Ayurveda really ! Among "informed" people, the image of Ayurveda is not positive!

Producers of Ayurvedic products want to serve a market, which they themselves do not know. There are many marketing studies about health and wellness markets, but not a single one about Ayurveda.

Why people shall request a medical service, they even do not know, that it exists and what it is?

Why European politicians should engage themselves for something, their peoples do not know and do not request as medicine? Arogya 2007, Delhi Iris Hüttner How to promote Ayurveda in Germany? or Strenght and Achievements of India for Ayurveda in Germany and Europe

Support to Concept for Strategies and Realization of 1. Correct Information 2. Quality Standards 3. Public Affairs for Ayurveda in Germany and Europe.

1. Information about Ayurveda

- a) Achievement of an European Media Service, serving Media with journalism, independent from, partial interests, becoming their Point of Reference
- b) Structured and well investigated information
- c) Facts about

What is Ayurveda Ayurveda market sectors Complementary Ayuveda therapies Ayurveda as alternative medicine system Research in western & countries of origin Politics WHO and EU

- d) Advertisement
- e) Public events and conferences (European Arogya) Arogya 2007, Delhi Iris Hüttner

2. Quality standards for Ayurveda in Germany and Europe

Definition of criterias for quality standards in

- a) education & teaching
- b) products
- c) care & services
- d) therapy
- e) medicine

recognized on EU level and accepted by Germans and Europeans.

3. Public Affairs for Ayurveda

- Creation of an Ayurveda Head Quarter or Roof NGO in Europe with seat in Brussels
 Lobbying
- Regulary exchange between GOs and NGOs in the medical, teaching & product sector
- Conferences with doctors & scientist from Indian and European Universities and Hospitals
- European AROGYA in Brussels

First Steps towards Realization

 Forming an International Commission for Quality Standards of Ayurveda

Engaging an "Ambassador" for Ayurveda in Europe

Engaging an Agency for Public Affairs (Lobbying)

Realizing an European Ayurveda Media Service

Ordering a representative Marketing Study

Thank you for your attention